

National Certification Council for Activity Professionals

2009 Aging Services of Minnesota Institute Session Attendance Worksheet

This is a listing of all the educational programs that have been designed to meet NCCAP approval for continuing education for activity professionals attending the Aging Services of Minnesota Institute. Please place an "X" in the box next to the sessions you attended, sign your name and keep this form to send to NCCAP when you renew your certification.

Name _____ Facility _____

Tuesday, February 10, 2009 – 12:30 – 4:45 p.m.

Program title _____ #Clock Hours _____

- #A – Dementia: A Refresher Course to Improve Daily Care** 4.0
Presenter: Marsha Berry Professional Education Manager, Alzheimer's Association, Minnesota- North Dakota, Edina; Catherine Johnson, Licensed Psychologist, Associated Clinic of Psychology, Minneapolis
- #C – Team, Turf, Triumph: The Journey to Resident-Centered Care** 4.0
Presenter: Traci Raether, Lead Consultant, Evergreen Innovations Network, Oshkosh, Wis.
- #D – Eight Guidelines for the Successful New Supervisor** 4.0
Presenter: Bernie Saunders, President, Center for Living Art Inc., Maple Plain

Wednesday, February 11, 2009 – 8:30 – 10:30 a.m.

- Opening Keynote and Awards: Building Customer Devotion Through Remarkable Service** 1.0
Presenter: Dr. Chip Bell is founder and senior partner of The Chip Bell Group near Dallas, Texas, and author of several books including Customer Loyalty Guaranteed, Managing Knock Your Socks Off Service and the soon to be released Take Their Breath Away.

Wednesday, February 11, 2009 – 12:30 – 2:00 p.m.

- #100 – Do Fair Housing Laws Apply to Nursing Facilities?** 1.5
Presenter: Barbara J. Blumer, Attorney, Barb Blumer Law PA, Eagan; and Aisha Anderson Bierma, Attorney At Law, Legal Aid Society of Minneapolis
- #101 – Welcome to the Continuum Integrated Senior Living CCRC Models for Tomorrow** 1.5
Presenter: Jay Pinzinger, Manager Consultant; and Tom Melchior, Manager, LarsonAllen LLP, Minneapolis; and Kim Klockenga, Vice President and CFO, Friendship Senior Options, Schaumburg, Ill.
- #102 – If My Grandkids Can Do This Why Can't I?** 1.5
Presenter: Jack York, Founder/CEO, It's Never 2 Late, Castle Rock, Colo.; and residents from Minnesota senior communities
- #107 – Pre-Design Programming: A Process for Culture Change** 1.5
Presenters: Gaius Nelson, President, Architect, Nelson-Tremain Partnership, Minneapolis; and David Green,

Executive in Residence, Center for Community Partnerships Street, Oshkosh, Wis.

- #109 – AS Look Inside the QIS Survey: Using the QIS Process to Identify and Manage Risk** 1.5
Presenter: Cindy Mason, Vice President of Provider Services, Nursing Home Quality, Centennial, Colo.

Wednesday, February 11, 2009– 2:30 – 3:30 p.m.

- #115 – “Get Up:” Starting Culture Change with One Small Initiative without Moving Walls** 1.0
Presenter: Erin Hilligan, Administrator, Ebenezer Ridges, Burnsville
- #116 – Medication Effects on Weight Gain and Appetite Stimulation Help Or Harm?** 1.0
Presenter: Nancy Losben, Chief Quality Officer, Omnicare Inc., Moorestown, N.J.
- #117 – Putting the QIS to Work for Your Facility: Using the QIS for Quality Improvement** 1.0
Presenter: Cindy Mason, Vice President of Provider Services, Nursing Home Quality, Centennial, Colo.
- #118 – Equipping Minnesota’s Aging Services Leaders to Transform Their Business** 1.0
Presenters: LaRhae Knatterud, Director, Aging Transformation and Director of Transform 2010; and Mary Olsen Baker; Retirement Resources Consultant, Transform 2010, Minnesota Department of Human Services, St. Paul
- #119 – Workforce Wonders: Developing Strong Employer-Employee Relations** 1.0
Presenters: LaRhae Knatterud, Director, Aging Transformation and Director of Transform 2010; and Mary Olsen Baker; Retirement Resources Consultant, Transform 2010, Minnesota Department of Human Services, St. Paul
- #125 – Excellence in Practice Award Winner: Living Well... Aging Well** 1.0
Presenters: Mary Cordts, Executive Director, Parmly LifePointes; and Patricia Montgomery, Wellness Director, Vitalize! Wellness Centre of Parmly LifePointes, Chicago City

Wednesday, February 11, 2009– 4:00 – 5:00 p.m.

- #131 – Power Up Your Mind™: Improving Brain Fitness** 1.0
Presenter: Joni Nygard, M.S.. CCC-SLP, Director of Aging Resources, Attainment Company Inc., Madison WI.
- #136 – 2009 Public Policy Update** 1.0
Presenters: Jen McNerty, Director of Advocacy for Housing and Community Services; and Kari Thurlow, Vice President of Advocacy, Aging Services of Minnesota, St. Paul
- #137 – Excellence in Practice Award Winner – Standing Strong** 1.0
Presenter: Joy Brakke, Director of Rehabilitation Services and Sylvan Court Activities, Sanford Canby Medical Center, Canby

Thursday, February 12, 2009– 8:30 – 10:30 a.m.

- #200 – General Session Tune Up Your Life and the 17th Annual Interfaith Celebration** 1.0
Presenter: LaDonna Gatlin is an active member of the National Speakers Association, and has earned its highest professional designation, the Certified Speaking Professional (CSP). In July of 2005, LaDonna was

one of five inductees into the Speakers Hall of Fame, a lifetime award for speaking excellence and professionalism. She's recorded four solo CDs and is a contributing author to the best-selling book series *Chicken Soup for the Soul*.

Thursday, February 12, 2009– 10:15 – 11:15 a.m.

- #202 – Exploring the Future of Network Technology** 1.0
Presenters: Joe Riesberg, Manager of Network and Security; and Bill Lang, Business Continuity Program Manager, VCPI, Milwaukee, WI.
- #203 – Creativity and Communication: Good for the Mind** 1.0
Presenter: Joni Nygard, M.S., CCC-SLP, Director of Aging Resources, Attainment Company Inc., Madison, WI
- #209 – Compressed Morbidity: Living Strong to the End** 1.0
Presenters: Angie Swetland, Director of Customer Relations; Scott Hermann, North Regional Wellness Director; Julia Mairs, Wellness/Fitness Specialist; Lisa Teske, South Regional Wellness Director; Mary Thomas, East Regional Wellness Director; and Lynn Truinger, Metro Region Wellness Director, Presbyterian Homes and Services, Roseville

Thursday, February 12, 2009– 12:30 – 1:30 p.m.

- #217 – Making Technology-Based Cognitive Exercise Habit-Forming for Seniors** 1.0
Presenter: Dan Michel, Founder, Dakim Inc., Santa Monica, Calif.
- #221 –Wound Assessment and Documentation of Vascular Ulcers** 1.0
Presenter: Beth Brizee, Executive Director of Clinical Business Operations, Dynamic Medical Systems, Rancho Dominguez, Calif.
- #224 – My 24 Hours as a Care Center Resident and What That Means for Your Culture Change Journey** 1.0
Presenter: Alanna Carter, Architectural Design, Horty Elving, Minneapolis

Thursday, February 12, 2009– 2:00 – 3:30 p.m.

- #228 – The “You Tube” Generation Meets the Greatest Generation** 1.5
Presenters: Jack York, Founder/CEO, It's Never 2 Late, Castle Rock, Colo.; and Caitlin (Caitie) Morris, 11th grader at Edina High School, Edina
- #229 – Crossroads in Life: The Importance of Telling the Stories of Life's Intersections** 1.5
Presenter: Ted Bowman, Educator/Trainer, St. Paul
- #230 – Laughter is the Best Medicine: The Appropriate and Therapeutic Use of Humor in Aging Services Settings** 1.5
Presenters: Paul Grawe, Program Director; and Robin Grawe, Executive Director, Institute for Travesty, Comedy, and Humor Studies, Winona
- #233 – Challenge Yourself to Change: How to Deal with Difficult Residents Medically Legally, and Ethically** 1.5
Presenters: Susan Voigt, Attorney, Voigt, Klegon & Rode, LLC, St. Paul; Dr. John Brose, Psychologist, Associated Clinic of Psychology, Minneapolis; and a Social Services Director in an Aging Services member organization
- #236 – Close Encounters of the Life Enriching Kind: Programming for Wellness in a** 1.5

Culture Change Environment

Presenters: David Green, Executive in Residence, Center for Community Partnerships Street, Oshkosh, Wis.; and Cindy Musial-Olson, President, Activity Professionals Consultant LLC, Sheboygan, Wis.

Thursday, February 12, 2009– 4:00 – 5:00 p.m.

- #242 – Friends Across the Ages: Improving the Quality of Life for Residents** 1.0
Presenters: Julie Schmidt, Vice President Ancillary Services; Lisa Carter, Director of Activities; Denise Lemke, Volunteer Coordinator; and Bonie Templin, Volunteer, Glencoe Regional Health Services, Glencoe
- #244 – Love Helps Keep Us Alive: The Wellness and Health Connection** 1.0
Presenter: Bernie Saunders, President, Center for Living Art Inc., Maple Plain
- #247 – Providing Care and Services in an Ethnically and Culturally Diverse World** 1.0
Presenter: Carla Sutter, Program Director, Fairview Care Management and Coordination, Minneapolis
- #249 – Building Productive Work Teams** 1.0
Presenters: Jennifer Anderson, President and CEO; and Linda Isaacson, Director of Training and Development, Mirabelle Management, LLC, Mound

Friday, February 13, 2009 – 8:30 – 10:30 a.m.

- General Session and Awards: The Power of People: Four Kinds of People Who Can Change Lives** 1.0
Presenter: Verna Cornelia Price, Ph.D., is the founder, president and principal consultant of J. Cameron & Associates in Minneapolis. She is a Leadership Institute faculty member at The College of St. Catherine and also an adjunct professor at the University of Minnesota where she co-founded a multidiscipline academic minor in leadership for undergraduate students. Dr. Price is the author of two best-selling books, The Power of People: Four Kinds of People Who Can Change Your Life (2003) and The Silent Cry: Dealing with Subcontractors in Work and Life (2008).

Friday, February 13, 2009 – 11:00 – 12:30 p.m.

- #300 – Psychosocial Interventions to Improve Mental Health** 1.5
Presenter: Lea Sager-Leiser, Social Service Director, Bridges Medical Center, Ada
- #303 – Engaging the Person Within: Using the Validation Method to Improve Dementia Care** 1.5
Presenters: Rosemary Golias, Executive Director, Validation Training MN, Mendota; and Steve Klotz, Validation Director, Country Meadows Retirement Communities, Hershey, PA.
- #304 – Grant Writing: A Do-It-Yourself Starter Kit** 1.5
Presenter: Annette G. Greely, Director of Assisted Living, Guardian Angels by the Lake, Elk River
- #306 –Do More Than Admit Me... Help Me Make This My Home** 1.5
Presenters: Ann Holme, Regional Ombudsman for West Central MN, Ortonville; and Mark Wandersee, Executive Director, ElderCare Rights Alliance, Bloomington